Culture COUNTS

The impact of a company's culture on productivity, profit & more



Culture is defined as the "vibe" you get when you walk in the door + the mood & the tone the workplace creates + leadership style + the sense of purpose employees feel. (Jacob Morgan)

+2x

"Multiplier" leaders get over 2x the intelligence from their teams

+12%

Happy workers are 12% more productive (Univ. of Warwick)

3.5x

Job turnover at companies with weak cultures is 48.4%, almost 3.5x that of strong company cultures - 13.9% (Columbia Univ.)

\$300 billion

Cost of unhappy workers (Gallup)

Company culture can energize or drain, motivate or discourage, empower or suffocate the people on your team. Make sure yours is a force for good.

95%

of new recruits say they value culture over compensation

(Deloitte)

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of employees worldwide are NOT engaged at work. (Gallup)

Ethnically diverse companies are 35% more likely to outperform the national industry median. (McKinsey)

+35%

+147%

greater earnings per share when employees are highly engaged (Gallup)

-10%

Unhappy workers are 10% less productive. (Univ. of Warwick)



C3 (C Cubed) = Engagement

All 3 impact financial performance, shareholder value, customer satisfaction, and employee engagement. **Engagement** is the outcome of a much bigger equation:

- 1. Corporate Culture
- 2. Sub Cultures
- 3. Counter Cultures

## Benefits of a strong company culture



Values, strategy, direction Retention Team chemistry, engagement, turnover **Image** Brand, customer loyalty, customer experience

**Identity** 

Lower costs, higher earnings

**Profit** 



Get our Top 10 Tips for Making Your Culture Count at www.advantageperformance.com/culture-counts