Advantage



# The Influence Inside Mini Learning Journey

Influence Strategy Tool

From Ocean Beach Consulting

apg1.us/influence-learning-journey

# **Influence Strategy Tool**

To start, answer only the first 2 questions. Then save this PDF to your computer where you can easily return to it. Complete the rest later.



Who are my stakeholders?

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What do I want to influence them on?

Stop here and save this PDF to your computer where you can return to it. Next, take the Influence Readiness Self-Assessment.

What is important to them in relation to this influence topic?

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What will I do to build more trust with this stakeholder?

How will I increase the perception of my competence?

#### **COMMON GROUND**

What are the goals and expectations of this stakeholder?

What open-ended questions will I ask to learn more about their needs?

Where is there an opportunity to practice a "Yes/And" strategy?

### **COMPELLING POSITIONS AND EVIDENCE**

What data will be most compelling to this stakeholder?

How will I present it with a story, metaphor or example?

### **CONNECT EMOTIONALLY**

Select the emotion that will most appeal to this stakeholder:

- ☐ **Pain**: What is their current fear or picture of future pain?
- ☐ **Pleasure**: What hopes would speak to them?
- ☐ **Purpose**: What greater good or positive impact could inspire them?

How will I adapt my communication style for this stakeholder?

### **ACTION PLAN**

What actions will I take to increase my influence power with this stakeholder?





### **CREDIBILITY**

- How can I establish trust?
- How can I establish perceived competence?



### CONNECT EMOTIONALLY

 How can I connect with their desires, hopes and fears?

KNOW YOUR STAKEHOLDER

## COMMON GROUND

- What is the benefit to them?
- How can I speak in a way that reflects their needs?



### **Push**

### Stories

"Once... but one day... because of that... until finally... and ever since then..."

### **Metaphors/Examples**

"The...(topic), is like...(image), because...

### **Expertise Statements**

"Based on my experience..."

"I have learned..."

"Because of that, I recommend..."

# COMPELLING POSITION & EVIDENCE

- What evidence do I have?
- How can I present it in a meaningful way?

Derived from: Jay Conger "Winning 'Em Over"

### Pull

### Listen

- "It seems like you..."
  "I sense you..."
- "So you think/feel..."

### **Ask Questions**

- "What are your thoughts about...?"

  "How do you feel about...?"
  - Yes, And...

"I agree with x and in addition I also think we need to..."

The ability to present a new idea in a way that leads others to support it.

Influence:



